

Training Resource Inventory

National Center on Elder Abuse

National Association of State Units on Aging

NATIONAL CENTER ON ELDER ABUSE

Training

Resource Inventory

2002

NATIONAL ASSOCIATION OF STATE UNITS ON AGING

Washington, DC

202-898-2586 ncea@nasua.org

National Center on Elder Abuse

The National Center on Elder Abuse (NCEA) is funded by grant no. 90-AP-2144 from the U.S. Administration on Aging. Created to facilitate the sharing of elder abuse prevention resources, expertise, and research with professionals and the public, the NCEA is a six-member consortium with the National Association of State Units on Aging serving as the lead organization. NCEA provides technical assistance and training to state and community agencies and professionals in the field, conducts short-term analyses and research studies, and advances and assists in elder abuse program and policy development. NCEA's Web site and clearinghouse contain many resources and publications to help achieve these goals.

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Inclusion in this inventory does not necessarily constitute endorsement or recommendation by the National Center on Elder Abuse (NCEA), its partners, or the U.S. Administration on Aging (AoA) and should not be interpreted or represented as such. The NCEA is not responsible for the availability or content of the individual resources listed. Questions or concerns regarding a resource should be directed to the identified contact point.

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Introduction

This *National Center on Elder Abuse Training Resource Inventory* is a compilation of instructional resources, 1995-2002, which are aimed at educating elder rights advocates, service providers, mandatory reporters, seniors, community sentinels, and the public about elder abuse prevention. All of the resources profiled in these pages come from elder abuse coalitions, aging and adult protective services networks, and academic and research institutions countrywide.

The idea for this resource inventory grew out of the first National Policy Summit Meeting on Elder Abuse Prevention, hosted by The National Center on Elder Abuse (NCEA) in December 2001. The Action Agenda adopted by the 2001 Summit urged stronger collaborative efforts and investment in training to ensure the safety of America's seniors. Participants also suggested that this inventory be developed.

The inventory will prove to be a wonderful source for elder abuse, aging and adult protective service networks alike. Arranged alphabetically by topic for easy reference, each profile identifies who the training is geared to and what topics the training covers. In addition, entries identify training course times, the cost for materials, and contact information. The inventory includes a geographical index of sources by state.

The NCEA is pleased to be able to offer this resource directory as a beginning step. The inventory is a work in progress. Best practices have not yet been evaluated, but we intend to move in this direction.

To ensure the broadest subject coverage, we are asking your help. We know that many excellent training materials such as guides, multimedia resources, and professionally oriented and community oriented presentations have been and are being developed around the country and in this context we are looking to discover more that is available.

If you know of a resource not yet listed that might be helpful, please let us know. We do not need a preview copy. You may use the short form online at www.elderabusecenter.org, which is very easy to fill out. Once completed simply send it back to us via e-mail at ncea@nasua.org. New additions and updates to the inventory will be posted online.

Support for this NCEA initiative was provided by the U.S. Administration on Aging. A special thanks and recognition is extended to elder rights specialist Carol Downs, formerly with the NCEA, for coordinating this project, and to all those who contributed resources.

Primary Target Audiences

Aging Network

- Aging and adult services
- Home delivered meals
- Long term care (LTC) ombudsman programs
- Resource and referral service
- Retired Senior Volunteer Program (RSVP)
- State and Area Agencies on Aging

Health/Mental Health

- Assisted living staff
- Emergency medical staff
- Home health
- Hospital staff
- Medical personnel
- Mental health professionals
- Nursing home staff (certified nurse assistants)
- Nurses
- Physicians

Sentinels

- Bankers/financial advisors
- Clergy
- Firefighters
- Housing managers/staff
- Postal workers

Adult Protective Services

- Adult protective workers (APS)
- Case review teams
- Domestic violence
- Elder abuse coalitions
- Foster care/family homes for adults
- Shelter staff
- Social workers

Law

- Coroners
- Criminal justice
- District attorneys
- Law enforcement agencies (Investigators/detectives, community resource officers, senior resource officers)
- Lawyers
- Legal services networks
- Probate court
- Probation officers
- Prosecutors

General Public

- Family and volunteer caregivers
- Local citizens
- Local government councils/officials
- Seniors

Experience Level Key

Basic provides a general overview of a given topic.

Intermediate is a specialized discussion within a field.

Advanced is in-depth material designed for experienced practitioners.

2002 Training Resource
Inventory

ABUSE (EMOTIONAL, PHYSICAL, SEXUAL)

Detecting Elder Abuse in the Community: A Guide for Trainers

<p>Level</p> <ul style="list-style-type: none"> ▪ Basic <p>Audience</p> <p>Seniors, aging services professionals</p>	<p>Training package includes 18-min. video: "When Help Was There: Four Stories of Elder Abuse," curriculum guide, handouts.</p> <p>Topics</p> <p><i>General public</i> Elder abuse; how to avoid becoming a victim; reporting elder abuse.</p> <p><i>Professional training</i> Elder abuse; indicators of elder abuse; reporting elder abuse.</p>	<p>Availability/Price</p> <p>Curriculum and film \$49</p> <p><i>To make inquiry, contact:</i></p> <p>Mary Twomey, Director Consortium for Elder Abuse Prevention Institute on Aging 3330 Geary Boulevard San Francisco, CA 94118 415-447-1989 ext. 513 mtwomey@ioaging.org</p>	<p>Notes/Comments</p> <p>The Consortium's video highlights diversity of elder abuse cases. Through four compelling vignettes, all true stories, the film sheds light on the problem and ways to help.</p> <p>An accompanying curriculum guide is addressed to two audiences.</p>
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Elder Abuse

<p>Level</p> <ul style="list-style-type: none"> ▪ Basic ▪ Intermediate <p>Audience</p> <p>Aging services, housing, LTC, seniors (in group settings and home visits)</p>	<p>Training package includes Handouts, slides, overheads, video, magnet.</p> <p>Topics</p> <p>Types of abuse and neglect; self-neglect; substance abuse; mental health; home safety.</p>	<p>Availability/Price</p> <p><i>To make inquiry, contact:</i></p> <p>Cheryl Parcella, Chair Elder Response Team 39 Cumley Street Hamden, CT 06514</p>	<p>Notes/Comments</p> <p>Radio/TV spots.</p>
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Elder Abuse and Adult Protective Services

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic ▪ Intermediate ▪ Advanced 	<p>Lecture, role play.</p> <p>Topics The problem; demographics; APS history; criminal code; reporting requirements; statistics; program profile; definitions; indicators; audience role.</p>	<p><i>To make inquiry, contact:</i></p> <p>Patrick Calkins, Program Coordinator Indiana Family and Social Services Administration Division of Disability, Aging and Rehabilitative Services 402 W. Washington Street P.O. Box 7083 Indianapolis, IN 46207-7083</p>	<p>Good use as outreach vehicle.</p>
<p>Audience Criminal justice, emergency medical technicians (EMT), firefighters, social workers</p>			

Eye of the Storm: Elder Abuse in Kansas

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic ▪ Intermediate ▪ Advanced 	<p>Video.</p>	<p>Video rental \$45.</p> <p><i>To make inquiry, contact:</i></p> <p>Marni Eickelman, Aging Coordinator Mental Health Association of South Central Kansas 555 N. Woodlawn, # 3105 Wichita, KS 67208 316-685-1821 ext. 233</p>	<p>This video is played to many different audiences at workshops on elder abuse and the Senior Safehouse.</p>
<p>Audience Aging services, Law enforcement, Nurses, social workers, senior center staff</p>			

ADULT PROTECTIVE SERVICES TRAINING

Adult Abuse Prevention Training Manual

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic ▪ Intermediate 	<p>Binder with overheads.</p> <p>Topics Introduction to adult abuse; high risk factors and indicators; reporting adult abuse in New Mexico; challenges in substantiating adult abuse/neglect/ exploitation; roles of financial, health care, and law enforcement communities; shining light on hidden problem of adult abuse.</p>	<p><i>To make inquiry, contact:</i></p> <p>Estrella Gallegos, Program Manager Children, Youth and Families Department P.O. Drawer 5160 Santa Fe, NM 87505-5160 505-827-6393</p>	<p>This training resource is reproduced with the permission of the NY State Office for the Aging.</p>
<p>Audience APS, caregivers, providers</p> <p>Time 4 hours</p>			

Adult Protective Investigator Pre-service Training

<p>Level</p> <ul style="list-style-type: none"> ▪ Basic ▪ Intermediate ▪ Advanced 	<p>Training package includes Binder, updates (PowerPoint/overhead formats).</p>	<p>Availability/Price Copies of materials are not available at this time.</p>	<p>Notes/Comments Training can be tailored for groups and individuals.</p>
<p>Audience Pre-service New APS workers In-service Current APS workers</p>	<p>Topics Introduction, overview; investigation; allegation system; risk assessment; emergency response; classifying reports; interviewing and note taking; LTC facilities; protective services; closing report, records, hearings; investigation and court hearings; evaluation of training and on-the-job training.</p>	<p><i>To make inquiry, contact:</i> Diane Harris, Senior Specialist Adult Services Office 1317 Winewood Boulevard Building 6, Room 373 Tallahassee, FL 32399-0700 850-488-2881 diane_harris@dcf.state.fl.us</p>	
<p>Time Pre-service: 260 hours In-service: 48 hours (annual)</p>			

Adult Protective Service Training Handbook

<p>Level</p> <ul style="list-style-type: none"> ▪ Basic 	<p>Training package includes Binder.</p>	<p>Availability/Price <i>To make inquiry, contact:</i></p>	<p>Notes/Comments Training uses outside guest speakers. The training features real-life scenarios, all based on actual situations. The focus of the training is more practical than theoretical.</p>
<p>Audience APS</p>	<p>Topics Alabama's Adult Protective Services law; intake and reporting; casework process; out-of-home and substitute care investigations; placement resources; liability issues; documentation; substitute decision-making and the legal process.</p>	<p>Doris Ball, Program Manager Adult Protective Services Partnership Alabama Department of Human Resources 50 Ripley Street Montgomery, AL 36130 334-242-1355 dball@dhr.state.al.us</p>	

Adult Protective Services Training

<p>Level</p> <ul style="list-style-type: none"> ▪ Basic 	<p>Training package includes Binder, PowerPoint presentation, overheads.</p>	<p>Availability/Price <i>To make inquiry, contact:</i></p>	<p>Notes/Comments This training uses outside resource experts who have direct experience with topics.</p>
<p>Audience APS, aging services, LTC ombudsman, city, county, and state staff with direct client contact</p>	<p>Topics Legal; adult services practice; casework process; adult development; separation and loss.</p>	<p>Diane Mahala, Training Coordinator Aging and Adult Administration 1789 W. Jefferson, # 950-A Phoenix, AZ 85007 602-542-4446</p>	

Basic Adult Protective Services Worker Training

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic ▪ Intermediate 	<p>Binder, role plays.</p> <p>Topics APS introduction, ethical issues, self-awareness; the aging client; legal issues I; self-neglect and caregiver neglect; interpersonal helping skills; intake process and access strategies; practice day in gaining access and creating rapport; understanding elder abuse; medical aspects of abuse/neglect; investigating abuse, practice in interviewing perpetrators; financial exploitation; legal issues II; assessment in APS; recording skills; working with physically disabled.</p>	<p><i>To make inquiry, contact:</i></p> <p>Ada Saperstein, Program Coordinator Continuing Education and Professional Development Rutgers University School of Social Work Bldg. 4161 Livingston Campus 100 Joyce Kilmer Avenue Piscataway, NJ 08854-8045 732-445-2356 ext. 16</p>	<p>As part of the training, mock interview with self-neglecting client and interview with perpetrator are videotaped.</p> <p>This program won the 1993 Brookdale Award for Exemplary Practices in Human Services, and was showcased as a model at the National APS Conference in Texas. The training is grounded in adult learning theory.</p>
Audience			
New APS workers in New Jersey			

“Caseworker Training” — “Phase II Training” — “Supervisor Training”

Level	Training package includes	Availability/Price	Notes/comment
<ul style="list-style-type: none"> ▪ Basic ▪ Intermediate ▪ Advanced 	Binder, booklet, guidebook for standards, procedure forms and instruction, group exercises, role play, overheads, 2 videos: “Behind Closed Doors” and “A Safer Place.”	Training is Illinois specific. <i>To make inquiry, contact:</i> Eileen Brewer, Elder Abuse Trainer Bureau of Elder Rights Division of Older American Services Illinois Department on Aging 421 E. Capitol Ave., # 100 Springfield, IL 62701-1789 217-785-0152	s Co-trainer model.
Audience APS case-workers and supervisors	Topics <i>Phase I (Basic Training)</i> Pretest; Illinois elder abuse program; role of APS; dynamics of abusive relationships; intake; assessment; investigation; intervention; FOCUS method of documenting; post test. <i>Phase II (6 months later)</i> Ethical issues; when victim lacks capacity; when substitute decision-maker is needed; using legal tools; Financial evidence samples; going to court. <i>Supervisor training</i> Leadership; motivation; supervisory responsibility; legal issues.		
Time 7 days (total)			
<ul style="list-style-type: none"> ▪ Phase I 3 days ▪ Phase II 2 days ▪ Supervisory 2 days 			

Module I: Documentation Planning

Module II: Domestic Planning and Safety

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic ▪ Intermediate 	<p>Binder, lecture.</p> <p>Topics</p> <p><i>Module I</i> Principles of good documentation; writing clearly, accurately, and professionally, documentation criteria for Service Episode Record; APS case recording and disposition; APS outcome report.</p> <p><i>Module II</i> Behavioral, legal, criminal dynamics of domestic violence; domestic violence in later life; creating victim interview questions; home visit safety and assessing lethality; creating a victim safety plan; indicators of a methamphetamine lab; medical, physiological, and social impact of methamphetamine addiction; actions to take if there is strong suspicion of a methamphetamine lab; universal precautions; protective measures if there is lice/flea infestation; how to approach and question alleged perpetrator; steps to defuse anger.</p>	<p><i>To make inquiry, contact:</i></p> <p>Carol Sloan, APS Training Program Manager P.O. Box 45600 Olympia, WA 98504-5600 360-725-2345 sloancs@dshs.wa.gov</p>	<p>Sources: Module I: Adult Protective Services Academy. Module II training developed by C. Heisler, J.D.</p>
<p>Audience</p> <p>APS</p>			

On-Line Course on Elder Abuse – Rutgers University

<p>Level</p> <ul style="list-style-type: none"> ▪ Basic ▪ Intermediate <p>Audience</p> <p>Aging network, APS, health and mental health, sentinels (such as housing managers and clergy), general public.</p> <p>Time</p> <p>5 hours</p>	<p>Training package includes 5-hour online course.</p> <p>Topics History of elder abuse in U.S.; definitions: what is elder mistreatment – abuse, neglect, self-neglect, exploitation; risk factors: why does it happen; assessment of elder abuse: how can I be certain; ethical issues: whose life is it anyway; interventions: where do I go from here?</p>	<p>Availability/Price</p> <p><i>To make inquiry, contact:</i></p> <p>Robert Nolan Continuing Education and Professional Development Program School of Social Work Rutgers University Building 4161 Livingston Campus 100 Joyce Kilmer Avenue Piscataway, NJ 08854-8045 732-445-3173 732-445-0580 (fax) sswcep@rci.rutgers.edu</p>	<p>Notes and Comments</p> <p>Participants can start the 5-hour course at the beginning of each month and will have until the end of the month to complete it.</p> <p>A Certificate of Completion and continuing education (CE) hours for social workers are available.</p>
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Training for Adult Protective Services Workers

<p>Level</p> <ul style="list-style-type: none"> ▪ Basic <p>Audience</p> <p>APS case workers and supervisors</p> <p>Time</p> <p>2 days</p>	<p>Training package includes Lecture, role play.</p> <p>Topics Introduction to adult abuse; high risk factors and indicators; reporting abuse; challenges in substantiating abuse/neglect/exploitation; roles of financial, health care, and law enforcement communities; shining light on hidden problem of adult abuse.</p>	<p>Availability/Price</p> <p><i>To make inquiry, contact:</i></p> <p>New York Office of Children and Family Bureau of Adult Services Adult Protective Services Division 52 Washington Street, 3N Rensselaer, NY 12144</p>	<p>Notes and Comments</p> <p>This 2-day session is part of a comprehensive 8-day skills training for new APS workers.</p>
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ALCOHOL, DRUG ABUSE – PERPETRATORS

Working with Abusers and Abuser Chemical Dependency

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic ▪ Intermediate 	2 binders (bound and loose leaf), video.	<i>To make inquiry, contact:</i>	
Audience APS	Topics What is known about perpetrators; working with perpetrators; intervening when substance abuse is an issue; evaluating caseworker factors; dealing with dynamics of shame; applying lessons from domestic violence.	Kathleen Quinn, Chief Bureau of Elder Rights Division of Older American Services Illinois Department on Aging 421 E. Capitol Ave. # 100 Springfield, IL 62701-1789 217-785-3386 kquinn@age084r1.state.il.us	
Time 1 day			

COALITION BUILDING, COLLABORATION, COMMUNITY OUTREACH

Elder Abuse and Coalition Building

Level	Topics	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic ▪ Intermediate ▪ Advanced 	Elements of a successful coalition; a look at thriving coalitions; case study discussion.	Video rental \$45. <i>To make inquiry, contact:</i>	
Audience APS		Marni Eickelman, Aging Coordinator Mental Health Association of South Central Kansas 555 N. Woodlawn, # 3105 Wichita, KS 67208 316-685-1821 ext, 233	Tele-video conferences and panel discussion of case study.

“I’m Not Abused Just Disrespected”

Uncovering and Preventing Elder Abuse with Innovative Community Outreach

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic ▪ Intermediate 	<p>Binder.</p> <p>Topics Collaboration among agencies: benefits and drawbacks; service gaps; starting a collaboration; networking; alliance; coordination; developing a coalition; helpful Web sites for initiating a collaborative; definitions of elder abuse; types of elder abuse/ neglect; interviewing the client; elder abuse/self-neglect screening tool; indicators of abuse; abuser indicators; elder financial abuse: signs, symptoms, and prevention; power and control wheel for elder mistreatment; case presentation; client genogram.</p>	<p>Ken Onaitis, Community Coordinator East Side Elder Abuse Prevention Project Burden Center for the Aging 1484 First Avenue New York, NY 10021 212-879-7400 ext. 114 onatisk@burdencntr.org</p>	

“Widening the Circle” — “Transcending Silence: Sexual Assault and Older Adults and/or People with Disabilities”

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic ▪ Intermediate 	<p>Videos (2), handouts, overheads, PowerPoint presentation (binder to be developed in 2002).</p> <p>Topics Overview about elders and people with disabilities; definitions of physical/sensory, developmental, psychiatric disabilities; abusive sexual contact; sexual assault behaviors; types of cases; indicators of sexual assault; myths and stereotypes; prevalence; barriers to reporting; assault risk factors; strategies, legal issues; <i>Americans with Disabilities Act</i> (ADA); collaboration with other systems; community outreach; resources.</p>	<p>“Widening the Circle” \$35 for WCASA members and \$45 non-members</p> <p>“Transcending Silence” \$5 members and \$7 non-member (includes video and 4 booklets)</p> <p><i>To make inquiry, contact:</i> Tiffany Lodholz, Disabilities and Aging Program Coordinator Wisconsin Coalition Against Sexual Assault (WCASA) 600 Williamson Street Suite N-2 Madison, WI 53703 608-257-1516/TTY disabilities@wcasa.org</p>	<p>This workshop is unique in its focus on sexual assault of the elderly and persons with disabilities. The program uses a learning activity called Brick Exercise to teach about barriers.</p>

Audience
APS, aging services, disabilities network, law enforcement, medical, prosecutors, sexual assault, social workers

Time
1–4 hours
(1 ½ hours avg.)

DOMESTIC ABUSE, BATTERED WOMEN

Domestic Abuse of Women in Later Life

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Intermediate 	Binder, PowerPoint presentation, video.	<i>To make inquiry, contact:</i> Sandra Becker, Executive Director Help and Emergency Response, Inc. (HER) P.O. Box 2187 Portsmouth, VA 23702-2187 757-485-1445	Trainer should have a minimum of a Masters degree with five years of training and work in domestic violence.
Audience	Topics		
Direct care providers for elderly	Facts; definitions; domestic abuse vs. caregiver stress; indicators of possible adult/elder abuse; physical; behavioral; financial; what to do; resources.		
Time			
1–2 hours (depending on depth requested)			

Domestic Violence and the Elderly: A Cross Training Curriculum in Elder Abuse and Domestic Violence

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic ▪ Intermediate 	50-page curriculum guide, overheads, handouts, assessment tool, resources.	Curriculum guide \$20 <i>To make inquiry, contact:</i> Mary Twomey, Director Consortium for Elder Abuse Prevention Institute on Aging 3330 Geary Boulevard San Francisco, CA 94118 415-447-1989 ext. 513 mtwomey@ioaging.org	
Audience	Topics		
Aging services, domestic violence	Introduction; aging, elder abuse; domestic violence; the older battered woman; references.		

Serving the Older Battered Woman: A Conference Planning Guide

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic ▪ Intermediate ▪ Advanced 	Binder, handouts.	Conference guide \$25.	s
Audience Aging services, domestic violence	<p>Topics Planning a conference on older battered women in your community; conference overview; introduction to elder abuse and neglect; introduction to domestic violence; interface between domestic violence and elder abuse; plenary sessions; small group exercise 1: interdisciplinary workshop; small group exercise 2: developing a "Blueprint" for serving older battered women.</p>	<p><i>To make inquiry, contact:</i> Mary Twomey, Director Consortium for Elder Abuse Prevention Institute on Aging 3330 Geary Boulevard San Francisco, CA 94118 415-447-1989 ext. 513 mtwomey@ioaging.org</p>	

FINANCIAL EXPLOITATION

B*Safe

Level ▪ Basic	Topics Definition of financial exploitation; who is at risk; where to report; examples of financial exploitation; signs of suspicious behavior; suspicious banking activities; what to do; interviewing and investigating techniques; what happens next; bank reporting procedures; other ways banks can help.	Availability/Price <i>To make inquiry, contact:</i> Kathleen Quinn, Chief Bureau of Elder Rights Division of Older American Services Illinois Department on Aging 421 E. Capitol Ave., # 100 Springfield, IL 62701-1789 217-785-3386 kquinn@age084r1.state.il.us	Notes/Comments Workshop
Audience Bankers, seniors			

Elder Financial Exploitation: An Overview

Level ▪ Basic	Training package includes PowerPoint presentation, video.	Availability/Price PowerPoint free (e-mailed); for video, call for information. <i>To make inquiry, contact:</i> Steve Neely, Agent III Department of Human Services/Office of Inspector General (DHS/OIG) 907 South Detroit, # 906 Tulsa, OK 74120 918-732-7521 steve.neely@okdhs.org	Notes/Comments State laws other than Oklahoma's can be added to program. An important message of the training is: "Elder exploitation is not a civil matter."
Audience Law enforcement	Topics Overview of aging society; exploitation of elders; Oklahoma State law; taking a report from an elder; looking for evidence; taking your case to District Attorney.		
Time 8 hours			

Investigating Adult Abuse and Financial Exploitation

<p>Level <ul style="list-style-type: none"> ▪ Basic </p> <p>Audience APS</p> <p>Time 2 days</p>	<p>Training package includes Lecture, binder, overheads, video, role play.</p> <p>Topics Definitions and laws; insuring worker safety; interview of potentially abusive caregivers and impaired adults; conducting interviews); intervening strategies for clients lacking decision-making capacity who may have been criminally abused; police/APS partnership; POA issues; regulations regarding financial agreements; documenting abuse.</p>	<p>Availability/Price <i>To make inquiry, contact:</i></p> <p>Valerie Farrell, Director Protective Services for Adults Institute Brookdale Center on Aging of Hunter College 1114 6th Ave., 40th Floor New York, NY 10036 646-366-1034</p>	<p>Notes/Comments Uses NY state training program, developed by LIFESPAN. (See “Shining Light on Hidden Problem of Elder Abuse: Adult Abuse Prevention Training Manual”).</p>
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Investigating Financial Exploitation

<p>Level <ul style="list-style-type: none"> ▪ Intermediate ▪ Advanced </p> <p>Audience APS</p>	<p>Training package includes Binder.</p> <p>Topics What is financial exploitation; characteristics of victims and perpetrators; what does financial abuse look like; types of financial abuse; steps for dealing with financial exploitation; conducting an investigation; knowing when to validate; involving law enforcement; preventing future exploitation; recovering lost assets; bibliography.</p>	<p>Availability/Price <i>To make inquiry, contact:</i></p> <p>Robert Daniel Texas Department of Protective and Regulatory Services Mail Code Y-945 R. Daniel P.O. Box 149030 Austin, TX 78714-9030 Robert.Daniel@TDPRS.state.tx.us</p>	<p>Notes/Comments Trainer should be someone experienced in law enforcement, fraud investigation, accounting, or APS and know spreadsheet software.</p>
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Preventing Elder Financial Exploitation, How Banks Can Help

<p>Level</p> <ul style="list-style-type: none"> ▪ Intermediate ▪ Advanced 	<p>Training package includes Manual (2 vols.), video, overheads (optional).</p>	<p>Availability/Price Cost is \$55 (including shipping).</p>	<p>Notes/Comments This program is a joint project of the Oregon Bankers Association and Oregon Seniors and People with Disabilities.</p>
<p>Audience Bankers, security officers, APS</p>	<p>Topics Project background; <i>Oregon Financial Records Statute</i>; financial exploitation; types of exploitation; red flags and other warning signs; on-site response; response steps and action steps; how to report; legal issues; <i>Oregon Criminal Mistreatment Statute</i>; relevant Oregon laws; what happens next; theory of adult protection; APS investigation guidelines; assessing financial abuse; other ways banks can help; information for teller card; information for brochure; Prevention; prosecutions; Oregon cases; Oregon APS offices; APS contacts for each state; state bankers association Web sites; references.</p>	<p><i>To make inquiry, contact:</i> Aileen Kaye, Coordinator Abuse Prevention Unit Oregon Seniors and People with Disabilities 500 Summer Street NE Salem, OR 97310-1073 503-945-6399</p>	<p>Workshop requires a TV/VCR; overhead projector optional.</p>

Project SAFE – “Stop Adult Financial Exploitation” Model Employee Reference Manual

<p>Level</p> <ul style="list-style-type: none"> ▪ Basic 	<p>Training package includes Manual.</p>	<p>Availability/Price <i>To make inquiry, contact:</i></p>	<p>Notes and Comments To help make information more usable, the credit union and banking versions include industry specific language whenever appropriate.</p>
<p>Audience Bank and credit union employees</p>	<p>Topics Overview of financial abuse; recognizing financial exploitation; types of financial exploitation; responding to financial exploitation; frequently asked questions about APS.</p>	<p>Jeffrey Myers, Principal Counsel Maryland Department of Aging 301 W. Preston St., # 1007 Baltimore, MD 21201 410-767-1110 mrp@mail.oaa.state.md.us</p>	
<p>Time 30–45 minutes</p>			

Project SAFE – “Stop Adult Financial Exploitation” Seminars for Seniors

<p>Level ▪ Basic</p>	<p>Training package includes Manual, video.</p>	<p>Availability/Price <i>To make inquiry, contact:</i></p>	<p>Notes/Comments This training was developed from Oregon’s “Seminars for Seniors: A How to Manual for Bankers.”</p>
<p>Audience Seniors</p>	<p>Topics Choose your seminar team; select a time and place; build your audience including media coverage; seminar checklist; participant evaluation form; seminar follow-up;</p>	<p>Jeffrey Myers, Principal Counsel Maryland Department of Aging 301 W. Preston St., # 1007 Baltimore, MD 21201 410-767-1110 mrp@mail.ooa.state.md.us</p>	<p>Trainers should be attorneys, crime prevention specialists, accountants, financial planners, social workers, or senior advocates who are familiar with the subject.</p>
<p>Time 3 hours (can be condensed to 45–60 minutes)</p>			

Project SAFE – “Stop Adult Financial Exploitation” Trainer Reference Manual

<p>Level ▪ Basic</p>	<p>Training package includes Manual (train-the-trainer).</p>	<p>Availability/Price <i>To make inquiry, contact:</i></p>	<p>Notes/Comments s</p>
<p>Audience Bank and credit union trainers</p>	<p>Topics Overview, need; training materials; benefits to banks/ credit unions; key terms; recognizing financial exploitation; types of exploitation; typical scenarios; scam artists; why fraud and confidence schemes succeed; four elements of a fraud promotion; criminal intent; voluntary participation of victim; defeating fraud; detecting financial exploitation; responding to financial exploitation; role of APS.</p>	<p>Jeffrey Myers, Principal Counsel Maryland Department of Aging 301 W. Preston St., # 1007 Baltimore, MD 21201 410-767-1110 mrp@mail.ooa.state.md.us</p>	
<p>Time 3 hours</p>			

Retiree Response Technical Team (R2T2)

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Intermediate ▪ Advanced 	<p>Binder.</p> <p>Topics Multidisciplinary team form and function; relevant Oregon law; tools for prosecuting the elder financial exploitation case; what banks can do in an elder financial exploitation investigation; law enforcement investigation of the elder financial exploitation case.</p>	<p>Cost is \$15 (including shipping).</p> <p><i>To make inquiry, contact:</i> Aileen Kaye, Coordinator Abuse Prevention Unit Oregon Seniors and People with Disabilities 500 Summer Street NE Salem, OR 97310-1073 503-945-6399</p>	<p>Binders should be provided for each trainee.</p> <p>Training can be adapted to PowerPoint.</p> <p>Police, sheriffs, bankers, APS professionals, or prosecutors should lead the training.</p>
<p>Audience</p> <p>Volunteer retired financial experts who have been screened by APS, have had a criminal record check, and have liability insurance through APS or local volunteer program</p>			
<p>Time</p> <p>4–6 hours</p>			

Seminars for Seniors, A How To for Bankers

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic ▪ Intermediate 	<p>Manual.</p> <p>Topics Overview; statewide conference; tips for a successful seminar.</p> <p><i>Seminar #1</i> Agenda; flier notes; radio ad; flier registration; newspaper ad; mailer; outdoor billboard; indoor sign; conference photos; agency booths; thank you letter; state newsletter.</p> <p><i>Seminar #2</i> Agenda; flier; registration; radio ad; indoor sign.</p> <p><i>Seminar #3</i> Agenda; flier; registration; newspaper ad; revised billboard; conference photos; newspaper coverage; evaluation; information for newsletter; packet contents.</p> <p><i>Seminar #4</i> Agenda, timeline; flier; registration; national ad; newspaper ad; speaker reminder letter; sign-in sheet; packet contents; evaluation form; seminar report; budget information; suggested topics from audience.</p>	<p><i>To make inquiry, contact:</i></p> <p>Aileen Kaye, Coordinator Abuse Prevention Unit Oregon Seniors and People with Disabilities 500 Summer Street NE Salem, OR 97310-1073 503-945-6399</p>	<p>This program is a companion training to "Preventing Elder Financial Exploitation: How Banks Can Help."</p> <p>The training can be offered branch-by-branch, in group settings with other banks invited, or to groups of security officers, branch managers, etc. The program can be tailored to fit time available.</p>
Audience			
Bankers			

LONG TERM CARE

Elder and Dependent Adult Abuse in Long Term Care

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic 	<p>Lecture, discussions, PowerPoint presentation.</p> <p>Topics Elder abuse reporting laws; categories of abuse; barriers and benefits of reporting abuse; recognizing, preventing abuse.</p>	<p><i>To make inquiry, contact:</i></p> <p>Diana Koin, M.D., Director Elder Abuse Education University of California Davis Medical Center 4800 2nd Ave., Suite 2200 Sacramento, CA 95817 916-734-4211</p>	<p>Training should be presented by trainers with nursing home experience.</p>
Audience			
Nursing home care providers, including nursing assistants			
Time			
1 hour			

The Home Care Companion's Elder Abuse Training Program

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Intermediate 	Binder, video.	Training package \$399.	Training © copyright 2002.
<p>Audience Medical, non-medical caregivers, certified nurse aids, LPNs, LVNs, RNs, physical/occupational therapists, social workers, speech language pathologists, foster home providers, police, firefighters</p>	<p>Topics Definition, overview; types of abuse; difficulty with recognition; clues to abuse (signs and symptoms); contributing factors; prevention strategies; avoiding false accusations; reporting to APS; role of APS; mental competence; freedom of choice.</p>	<p><i>To make inquiry, contact:</i> Marion Karpinski, RN Healing Arts Communications 33 N. Central, Suite 211 Medford, OR 97501 1-888-846-7008 marion@homecarecompanion.com</p>	<p>Training includes an evaluation component. Easy to implement.</p>
<p>Time 2 ½ hours</p>			

Seven Key Components – Prevention/Detection of Abuse in Facilities

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic 	Binder.	<p><i>To make inquiry, contact:</i> Veda Lyon, Program Chief Adult Protective Services Department of Licensing and Protection Ladd Hall 103 S. Main Street Waterbury, VT 05671-1612 802-241-2345 vedal@dad.state.vt.us</p>	
<p>Audience Aging services, Law enforcement, LTC, mental health, volunteers</p>	<p>Topics Surveyor's role in detecting and preventing abuse, neglect and exploitation in facility based settings; taking a proactive approach; effective screening procedures to ensure quality care; identification of risk factors for abuse and neglect; staff/facility training and development to support quality care and treatment; protecting the rights and well-being of individuals receiving services and staff of the provider; facilitating proper reporting—what makes a good report and conducting timely, effective investigations; developing and establishing protocols for responding to abuse and neglect.</p>		

MANDATORY REPORTING, MEDICAL ASSESSMENT

Elder Abuse for Mandatory Reporters

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic 	Lecture, handouts, overheads, PowerPoint presentation.	<i>To make inquiry, contact:</i>	s
Audience Medical	Topics Overview; prevalence; theories; types of elder abuse; case presentations; indicators and signs of abuse; mental capacity and psychological vulnerability; decision to report; mandatory reporting laws; collaboration with APS and Ombudsman; interventions for prevention and alleviation; community resources; interagency collaboration	Irving Hellman, Ph.D. Clinical Psychologist Elder Care Advisor 1421 27 th Street Sacramento, CA 95816 916-731-7272 IDHellman@aol.com	Training format is flexible; content can be adapted for caregivers and LTC Ombudsman.
Time 3 half days			

Elder Abuse Medical and Forensic Issues – An Advanced Training

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Advanced 	Lecture, training manual, and PowerPoint presentation.	<i>To make inquiry, contact:</i>	s Trainer should be a health practitioner or educator.
Audience Health professionals	Topics Background, definitions; recognition; examination; documenting; California Office of Criminal Justice Planning's elder and dependent adult abuse training program; guidelines for mandatory reporting; intervention after APS report is made; sexual abuse; abuse in nursing homes; financial abuse; legal issues.	Diana Koin, M.D., Director Elder Abuse Education University of California Davis Medical Center 4800 2 nd Ave., Suite 2200 Sacramento, CA 95817 916-734-4211	
Time 1 day			

Elder Abuse: What Medical Practitioners Need to Know

<p>Level</p> <ul style="list-style-type: none"> ▪ Intermediate 	<p>Training package includes Binder.</p>	<p>Availability/Price Cost is \$5.</p>	<p>Notes/Comments</p>
<p>Audience Physicians, physician assistants, nurses, nurse practitioners, emergency medical technicians (EMT), APS, students</p>	<p>Topics Segments from video clip, "The Silent Cry;" goals; CME credit; Oregon Medical Association role; American Medical Association (AMA) booklet; elder abuse in Oregon; types of abuse; extent of the problem; examples of elder abuse; clinical assessment of injuries with photo examples.</p>	<p><i>To make inquiry, contact:</i> Aileen Kaye, Coordinator Abuse Prevention Unit Oregon Seniors and People with Disabilities 500 Summer Street NE Salem, OR 97310-1073 503-945-6399</p>	<p>This program is offered through "Ed Net" –a state-run TV system. Team members include APS, a physician, hospital service staff, and a forensic RN or MD. The training is adaptable for PowerPoint.</p>
<p>Time 1 ½ hours</p>			

Forensic Approach to Elder and Dependent Adult Abuse

<p>Level</p> <ul style="list-style-type: none"> ▪ Basic ▪ Intermediate 	<p>Training package includes PowerPoint presentation.</p>	<p>Availability/Price <i>To make inquiry, contact:</i></p>	<p>Notes/Comments</p>
<p>Audience Medical, social service providers</p>	<p>Topics Forensic evaluation for physical, cognitive and capacity; documenting for reports; mandated reporting.</p>	<p>Diana Koin, M.D., Director Elder Abuse Education University of California Davis Medical Center 4800 2nd Ave., Suite 2200 Sacramento, CA 95817 916-734-4211</p>	<p>S</p>
<p>Time 1 hour</p>			

Recognizing and Reporting Elder Abuse

<p>Level</p> <ul style="list-style-type: none"> ▪ Intermediate 	<p>Training package includes Lecture and PowerPoint presentation.</p>	<p>Availability/Price <i>To make inquiry, contact:</i></p>	<p>Notes/Comments</p>
<p>Audience Physicians (grand rounds)</p>	<p>Topics Recognition and diagnosis of elder abuse; elder abuse reporting; epidemiology.</p>	<p>Diana Koin, M.D., Director Elder Abuse Education University of California Davis Medical Center 4800 2nd Ave., Suite 2200 Sacramento, CA 95817 916-734-4211</p>	<p>s Physicians should present training.</p>
<p>Time 1 hour</p>			

Undue Influence

Level	Training package includes	Availability/Price	Notes/Comments
▪ Advanced	Lecture, handouts, overheads, PowerPoint presentation.	<i>To make inquiry, contact:</i>	s
Audience	Topics	Irving Hellman, Ph.D.	Training format is flexible; content can be adapted for caregivers and LTC Ombudsman.
Medical	What is undue influence; SB1742 Declaration protocol; medical model of capacity; tools for rapid assessment; elder death investigation review team.	Clinical Psychologist Elder Care Advisor 1421 27 th Street Sacramento, CA 95816 916-731-7272 IDHellman@aol.com	
Time			
3 half days			

MENTAL HEALTH

Adult Protection/Mental Health Services Protocol Training (Colorado Statutes/Rules/Regulations)

Level	Training package includes	Availability/Price	Notes/Comments
▪ Basic	PowerPoint presentation, appendices, handouts, index	E-files only/no cost.	s
▪ Intermediate		<i>To make inquiry, contact:</i>	The training is designed to enhance collaboration between APS and mental health systems.
Audience	Topics	Pat Stanis, Ph.D.	Use as a guide in developing similar training package tailored to other state APS/mental health systems.
APS, mental health	Population definitions; assessment processes; consumer services; collaboration; interactive exercises using case examples to develop creative solutions to local problems.	Colorado Adult Protective Services 1575 Sherman Street Ground Floor Denver, CO 80203 303-866-2834 patricia.stanis@state.co.us	

Advanced Risk Assessment, Decisional Capacity, Functional Capacity – Mental Health

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Advanced 	Lecture, handouts, overheads, PowerPoint presentation.	<i>To make inquiry, contact:</i>	s
Audience	Topics Indicators of abuse; risk factors; legal consent; mental capacity; differentiate disabilities; substance abuse screening.	Irving Hellman, Ph.D. Clinical Psychologist Elder Care Advisor 1421 27 th Street Sacramento, CA 95816 916-731-7272 IDHellman@aol.com	Training includes screening tool application.
APS, attorneys, district attorneys, law enforcement, medical			Training format is flexible; content can be adapted for caregivers and LTC Ombudsman.
Time			
3 half days			

PROSECUTION, LAW ENFORCEMENT

Abuse, Neglect and Exploitation of Vulnerable Adults

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic ▪ Intermediate 	<p>Binder, video.</p> <p>Topics Purpose and goals of APS; Vermont’s adult abuse statute; investigative process; abuse/neglect/ exploitation in caregiving and home based settings; types of reports and investigations; financial exploitation: why elders are vulnerable; substantiated reports; adult abuse registry; civil/criminal penalties; notification to perpetrator and victim; perpetrator rights to appeals; retention of records; non-substantiated reports; withdrawals; confidential records and access to reports; case examples.</p>	<p><i>To make inquiry, contact:</i></p> <p>Veda Lyon, Program Chief Vermont Adult Protective Services Division of Licensing and Protection 103 S. Main Street Ladd Hall Waterbury, VT 05671-1612 802-241-2345 vedal@dad.state.vt.us</p>	
<p>Audience</p> <p>Aging services, law enforcement, LTC, mental health, volunteers</p>			

Criminal Justice Response to Domestic Violence in Later Life

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic 	<p>Video.</p>	<p><i>To make inquiry, contact:</i></p> <p>Julie Rozwadowski c/o Wisconsin Coalition Against Domestic Violence in Later Life Madison, WI 303 499-0332 wcadv@wcadv.org</p>	<p>Award-winning video production.</p>
<p>Audience</p> <p>Law enforcement</p>			
<p>Time</p> <p>20 minutes</p>			

Elder Abuse, Neglect and Exploitation Certified Officer Training Curriculum

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic ▪ Intermediate 	<p>Binder.</p> <p>Topics Florida laws, definitions; elder abuse/neglect in the community; elder abuse/neglect in facilities; exploitation of elderly; impact of culture on elders at risk of abuse, neglect or exploitation; community resources for assisting elders. Appendices contain pre- and post-tests, information about the aging process, reports and examples of exploitation.</p>	<p><i>To make inquiry, contact:</i></p> <p>Ann Getman Florida Department of Elder Affairs 4040 Esplanade Way Tallahassee, FL 32399-7000 850-414-2072</p>	<p>This training highlights roles of APS and law enforcement.</p>
Audience Law enforcement			
Time 1 ½–2 days			

“Obtaining an Order of Protection in Civil Process”

Level	Training package includes
<ul style="list-style-type: none"> ▪ Basic 	<p>Videos (2).</p> <p>Topics Videos depict a family crisis that escalates to domestic battery and covers justice procedures from arrest to disposition plus obtaining an order of protection.</p>
Audience Variety of audiences	

“Obtaining an Order of Protection in Criminal Process”

Availability/Price	Notes/Comments
<p><i>To make inquiry, contact:</i></p> <p>Jean Pazan, Coordinator Family Violence Prevention Coordinating Council Fifth Municipal District 10220 South 76th Avenue Bridgeview, IL 60455 708-974-6288</p>	<p>This set of 2 videos teaches about the role of criminal and civil justice agencies.</p>

An Overview of Elder Abuse: One Prosecutor’s Perspective

<p>Level</p> <ul style="list-style-type: none"> ▪ Basic ▪ Intermediate ▪ Advanced <p>Audience</p> <p>APS, Aging services, law enforcement, medical, prosecution</p> <p>Time</p> <p>1 day (6 hours)</p>	<p>Training package includes Video, PowerPoint presentation, handouts.</p> <p>Topics Types of criminal abuse; why victims don’t report abuse; aging stereotypes; need for law enforcement to identify elder abuse; physical and financial abuse/neglect; undue influence, need for public education; evidence collection; perpetrator profile; legal problems and how to overcome; case studies of legal cases prosecuted; Interviewing victims; mandated reporters; resources; future of elder abuse investigation and prosecution.</p>	<p>Availability/Price</p> <p><i>To make inquiry, contact:</i></p> <p>Paul Greenwood Deputy District Attorney Head, Elder Abuse Prosecution Unit San Diego County District Attorney’s Office 330 W. Broadway, # 1220 San Diego, CA 92101 619-531-3464 pgreen@sdcca.org</p>	<p>Notes/Comments</p> <p>Training includes video clips and audiotapes of 911 calls.</p>
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Prosecuting Adult Abuse

<p>Level</p> <ul style="list-style-type: none"> ▪ Basic <p>Audience</p> <p>APS</p> <p>Time</p> <p>2 hour video (with discussion)</p>	<p>Training package includes Lecture, binder, overhead, video.</p> <p>Topics Definitions; Tips for testifying; Rules of evidence; Physical appearance considerations.</p>	<p>Availability/Price</p> <p><i>To make inquiry, contact:</i></p> <p>Valerie Farrell, Director Protective Services for Adults Institute Brookdale Center on Aging of Hunter College 1114 6th Ave., 40th Floor New York, NY 10036 646-366-1034</p>	<p>Notes/Comments</p> <p>s</p>
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PUBLIC EDUCATION

Elder Abuse and Neglect Training for the Public

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic 	PowerPoint presentation.	<i>To make inquiry, contact:</i>	s
Audience Seniors and the general public	Topics Overview of elder abuse/neglect; indicators of abuse/neglect; definitions; types of abuse/neglect; barriers to reporting abuse; how, and to whom, to report abuse; available services.	Margaret Hudson, Ph.D. Orange County Elder Mistreatment Coalition 503 Brandywine Road Chapel Hill, NC 27516 919-967-6994 rhudsonn@email.unc.edu	Length of training is flexible to fit needs of audience.

"To Be Remembered" Adult Abuse Prevention Kit

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic ▪ Intermediate ▪ Advanced 	Video (with brochure inserts), overheads, PowerPoint presentation.	Cost of duplication and postage.	s
Audience Variety of audiences, including consumer	Topics How APS system works; facts about maltreatment; statistics; breakdown by ethnicity in Texas cases; presentation tips; sample PSA; Silver Ribbon Campaign; PR tips and sample forms; issues facing vulnerable adults; self-neglect; medication and substance abuse; fraud and exploitation and how to avoid; preventing exploitation through money management; isolation; depression; incontinence; ways you can help; resources.	<i>To make inquiry, contact:</i> Valencia Gill-Hooper Dallas Area Agency on Aging 400 N. St. Paul Street Dallas, TX 75201 214-871-5065 vhooper@ccgd.org	Also available in Spanish.
Time 1-4 hours			

SENTINELS

Elder Abuse and Neglect Training for Professionals

<p>Level</p> <ul style="list-style-type: none"> ▪ Basic ▪ Intermediate <p>Audience</p> <p>Health, emergency medical technicians (EMT)</p>	<p>Training package includes PowerPoint presentation.</p> <p>Topics Overview; indicators of abuse/neglect; definitions; types of abuse/neglect; barriers to reporting abuse; how, and to whom, to report; available services.</p>	<p>Availability/Price</p> <p><i>To make inquiry, contact:</i></p> <p>Margaret Hudson, Ph.D. Orange County Elder Mistreatment Coalition 503 Brandywine Road Chapel Hill, NC 27516 919-967-6994 rhudsonn@email.unc.edu</p>	<p>Notes/Comments</p> <p>Training focuses mainly on training medical personnel and other service providers for the elderly.</p> <p>Training can be held during medical staff meetings, student nursing courses, and association meetings.</p>
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Elder Abuse and Neglect Training for Sentinel Volunteers

<p>Level</p> <ul style="list-style-type: none"> ▪ Basic ▪ Intermediate <p>Audience</p> <p>Variety of service providers, including senior meal sites</p>	<p>Training package includes PowerPoint presentation.</p> <p>Topics Need for involvement of legal, financial and law enforcement communities; case examples; indicators of abuse/neglect; types of abuse/neglect; barriers to reporting abuse; how and to whom to report abuse and neglect; what the community can do.</p>	<p>Availability/Price</p> <p><i>To make inquiry, contact:</i></p> <p>Jill Harrison, Director Area Agency on Aging Western Arizona Council of Governments-Area Agency on Aging 224 South Third Avenue Yuma, AZ 85364 520-782-1886 JillH@wacog.com</p>	<p>Notes/Comments</p> <p>Training is adaptable to many different service systems, including the public.</p> <p>Some outreach resources such as brochures are available in Spanish.</p>
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A Manual for Clergy and Congregations: The Spiritual Dimension in Victim Services

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic 	Binder, overheads.	<i>To make inquiry, contact:</i>	Training may be adapted to the needs of the audience within the parameters of faith and victim services.
Audience Clergy and congregations, victim assistance professionals, other allied health professionals	Topics <i>Federal Crime Victims Bill of Rights</i> , U.S. Department of Defense directive for military chaplains; extent of victimization; role of chaplains and other clergy; importance of faith perspective; child abuse/neglect; domestic violence; rape/sexual assault; elder abuse/ neglect; robbery, assault, burglary; violent death; homicide and drunk driving.	Scott Beard, Esq. , Executive Director Spiritual Dimension in Victim Services P.O. Box 1124 Isle of Palms, SC 29451 843-886-3198 843-886-8547 (Fax) DSBeard@Bellsouth.net	Trainers are consultants for the Office for Victims of Crime, who upon request may receive compensation and costs for training.

Opening the Door, Reaching Out to Sonoma County's Isolated Seniors

Level	Training package includes	Availability/Price	Notes/Comments
<ul style="list-style-type: none"> ▪ Basic ▪ Intermediate 	PowerPoint presentation.	<i>To make inquiry, contact:</i>	Can be used in group or individual settings
Audience Service providers, seniors, home delivered meals staff and volunteers	Topics Overview of elder abuse in the regional area; indicators of abuse/neglect; types of abuse/neglect; assisting isolated and vulnerable elders; APS system and how it works; reporting elder abuse and neglect.	Shari Robinson, Planner Sonoma County Elder Abuse Prevention Council 2250 Northpoint Parkway Santa Rosa, CA 95407 707-565-5991 srobinso@sonoma-county.org	Training is primarily for training volunteers who want to become sentinels to identify and assist vulnerable elders.

Sentinels Reaching Hidden Victims

<p>Level</p> <ul style="list-style-type: none"> ▪ Basic ▪ Intermediate ▪ Advanced <p>Audience Seniors, Elder Abuse Coalition member agencies (also for public awareness)</p>	<p>Training package includes Video.</p> <p>Topics Indicators of elder abuse; types of abuse and neglect; how, and to whom, to report abuse or neglect; services provided by community agencies; agency teamwork.</p>	<p>Availability/Price Video \$10. Order from: Stephen Gage Productions 6410 E. Lake Road Auburn, NY 13021 315-252-4443</p> <p><i>To inquire about the training, contact:</i> Karen Stewart, Supervisor Adult Protective Services Cayuga County Health and Human Services 160 Genesee Street Auburn, NY 13021 315 253-1377 stewartkj@yahoo.com</p>	<p>Notes/Comments</p> <p>This video features real people from the community: physician, police, social worker, APS supervisor, banker, mental health worker, and domestic violence staff.</p> <p>The video can be shown as part of a workshop or it can be used to train new service providers individually.</p> <p>The video has been used as a tool to raise public awareness and was aired on local cable television.</p>
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Sentinel Training for RSVP and Other Volunteers

<p>Level</p> <ul style="list-style-type: none"> ▪ Basic <p>Audience RSVP volunteers and staff, seniors and the general public</p>	<p>Training package includes Lecture, overheads.</p> <p>Topics Overview of elder abuse in the Six County region; indicators of abuse/neglect; types of abuse/neglect; assisting isolated and vulnerable elders; the APS system and how it works; reporting elder abuse and neglect; volunteer background and screening form; volunteer activity and mileage form; incidence report form; telephone survey.</p>	<p>Availability/Price <i>To make inquiry, contact:</i> Kathy Erickson, Program Coordinator Six County RSVP 250 N. Main St. , Suite 5 Richfield, UT 84701 435-896-9222 ext. 28 kerickso@sixaog.state.ut.us</p>	<p>Notes/Comments</p> <p>Length of training is flexible to fit needs of audience.</p> <p>Training is adaptable as to format depending on whether training sentinels individually or as a group.</p>
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Shining Light on Hidden Problem of Elder Abuse – Adult Abuse Prevention Training Manual

<p>Level</p> <ul style="list-style-type: none"> ▪ Basic ▪ Intermediate <p>Audience</p> <p>Bankers, financial, law enforcement, medical, prosecutors, postal workers</p> <p>Time</p> <p>1–2 hours</p>	<p>Training package includes Manual, binder, overheads, “Cop Cards: Elder Abuse Resources” (pocket card).</p> <p>Topics Domestic violence resources; three most common scenarios; introduction to elder abuse; high risk factors and indicators; challenges in substantiating abuse; roles of the financial, health care, and law enforcement communities.</p>	<p>Availability/Price</p> <p><i>To make inquiry, contact:</i></p> <p>Art Mason, Director LIFESPAN Elder Abuse Prevention Program LIFESPAN of Greater Rochester 1900 S. Clinton Avenue Rochester, NY 14604 716-244-8400 ebmpm@aol.com</p>	<p>Notes/Comments</p> <p>Training is easy to use and applicable to many audiences. Manual has been distributed to 25 states, 2 Canadian provinces, and Germany.</p> <p>Laminated quick referral cards for police are given out at workshop (cards have also been adapted for postal workers).</p>
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Stopping Abuse in the Family. . . What Can Faith Communities Do?

<p>Level</p> <ul style="list-style-type: none"> ▪ Any level <p>Audience</p> <p>Clergy and interested parties</p>	<p>Training package includes Notebook and a how-to.</p> <p>Topics (<i>spiritual themes</i>) Suffering servant; separation, divorce; honor your father; forgiveness; roles of husband and wife; abandonment by God; response of faith community; resources.</p>	<p>Availability/Price</p> <p><i>To make inquiry, contact:</i></p> <p>Valencia Gill-Hooper Dallas Area Agency on Aging 400 N. St. Paul Street Dallas, TX 75201 214-871-5065 vhooper@ccgd.org</p>	<p>Notes/Comments</p> <p>Developed by the Interfaith Coalition Against Domestic Abuse; content can be adapted for any faith.</p> <p>Can be presented either as lecture or role play.</p>
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SUICIDE

Suicide Risks, Warnings, Intervention

Level:	Training package includes	Availability/Price	Notes/Comments
▪ Basic	PowerPoint presentation,	<i>To make inquiry, contact:</i>	s
▪ Intermediate	binder, 2 videos: "Reach Out With Hope" and "Depression in Older Adults."	Robert Daniel	Trainer should be someone experienced in working with mental illness or APS.
Audience	Topics	Texas Department of Protective and Regulatory Services	
APS	Rationale, results expected, learning objectives, prerequisites; Introduction and awareness; risk factors; why do people kill themselves; prevention; warning signs; gathering information from a suicidal person; intervention; post-intervention; summary; bibliography.	Mail Code Y-945 R. Daniel	
Time		P.O. Box 149030	
1 day		Austin, TX 78714-9030	
		Robert.Daniel@TDPRS.state.tx.us	

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